## Season Ticket **Application Form 2022/23** Spennymoor Town FC

| Please inc | licate one. |
|------------|-------------|
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|---|--------------------------|------------------------------|--------------------|--------------------------|--|
| Season Ticket   | Price                    | Tick to order Please fill in | Collect            | Posted<br>(+1.50 charge) |  |
| Adult (18-60 y/o)   | £199                     |                              |                    |                          |  |
| Concession (60+ y/o)  | £130                     |                              |                    |                          |  |
| Junior (Under 18 y/o)   | £50                      |                              |                    |                          |  |
| First Name  |                          |                              |                    |                          |  |
| Last Name   |                          |                              |                    |                          |  |
| Email Address   |                          |                              |                    |                          |  |
| Date of Birth   |                          |                              |                    |                          |  |
| Address Line 1 & 2  |                          |                              |                    |                          |  |
| Town & County   |                          |                              |                    |                          |  |
| Post Code   |                          |                              |                    |                          |  |
| Contact phone number  |                          |                              |                    |                          |  |
| Junior (Under 18 y/o)   |                          |                              |                    |                          |  |
| If ordering multiple tickets, please complete more than one form to ensure accuracy of information.  Complete one form per applicant.  Completed forms must be returned in person (to allow payment to be taken) to:  The Neil Adams Sports Bar, The Brewery Field, Wood Vue, DL16 6JN                  |                          |                              |                    |                          |  |
| during opening hours.  Cheque payments are accepted   | d, but the application & | cheque <b>must not be p</b>  | osted for security | y reasons.               |  |
| I consent to share my personal data with Spennymoor Town FC for the following purposes:  - Contact for important notices  - Email marketing of pre & post match content from the club and special offers  - Notification of offers and season ticket renewals with the club  (please tick)  YES  NO  NO |                          |                              |                    |                          |  |
| I consent to share my personal data with Kaizen Ticketing Ltd for the purpose of notifying you of relevant offers. (please tick)  YES  NO  NO   |                          |                              |                    |                          |  |

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### **KEY POINTS & DELIVERY**

Season Tickets are available for purchase between Monday 16 May 2022 and 3PM on Friday 8 July 2022. Late applications will NOT be accepted.

Distribution of physical tickets will take place in w/c 11th and w/c 18th July either via post or collection.

If you are purchasing a season ticket for the first time (IE are not renewing) **please bring photographic ID** with you to verify your age and identity before payment.

### **ACCESS THIS SEASON**

#### Fraudulent entry

The club is aware of supporters over the last 12 months who have used their season ticket to gain entry to The Brewery Field and then passed the ticket over the wall of the ground for another supporter to use, which has correctly flagged as an error on the system but those employing the tactic were incorrectly allowed entry.

This practice has now been highlighted and turnstile staff will be trained to look out for it. In order to prevent this, any season card which our ticketing system flags as an error within the turnstile will not be allowed entry.

The holder will be asked to provide ID proving that their identity matches the card and will not be granted access without verifiable ID.

### Forgotten or lost season tickets

It is the responsibility of supporters to ensure that they have their season ticket with them. If they do not have their season ticket with them or have lost their season ticket, they will not be granted entry to The Brewery Field. No exceptions will be made this season.

Replacement season tickets can be ordered via the club **for a fee of £5.00** for print and postage. Entry will not be granted until such time as the season ticket is held, or identity can be verified and cross-referenced with the season ticket database.

#### Access to hospitality areas

The hospitality areas within The Brewery Field (County Durham Lounge / Executive Lounge) will be stewarded more strictly this season.

Supporters without a County Durham Lounge pass or who are not on the guest list will not be granted access either before or after the match. Hospitality bookings will be contacted before the matchday to complete payment and submit their guestlist. It is important this task it prioritised and information is submitted correctly to avoid disappointment.